

PBX

Features



	Lite	Premium	Enterprise
Setup fee	\$500	\$1,000	\$2,000
Monthly fee	\$250	\$500	\$1,000
Employee User Limit	25	50	∞
Summary Report Data Storage	180 days	365 days	1,100 days
Detail Report Data Storage	90 days	180 days	365 days
System Logs Storage	60 days	120 days	180 days

*The above listed prices, limits, and storage capacities apply to the entire Phonexa platform, regardless of which components used.

Outgoing Call Price (per minute)	\$0.02 - \$0.05	\$0.02 - \$0.05	\$0.02 - \$0.05
Incoming Call Price Local (per minute)	\$0.005	\$0.005	\$0.005
Incoming Call Price Toll Free (per minute)	\$0.015	\$0.015	\$0.015

	Lite	Premium	Enterprise
Phone Number Management Fee: 800 TOLL FREE	\$ 2.50	\$ 2.50	\$ 2.50
Phone Number Management Fee: NON-800 TOLL FREE	\$ 1.25	\$ 1.25	\$ 1.25
Phone Number Management Fee: Local	\$ 1.00	\$ 1.00	\$ 1.00
Voicemail (per minute)	\$ 0.002	\$ 0.002	\$ 0.002
Internal Phonexa Calls	\$0.00	\$0.00	\$0.00
Phone No. Porting Fee (In/Out)	\$ 10.00	\$ 10.00	\$ 10.00
Operator seat	\$5.00	\$ 5.00	\$ 5.00
IVR	10 FREE + \$10.00 per UNIT	10 FREE + \$10.00 per UNIT	10 FREE + \$10.00 per UNIT
Call Queue	10 FREE + \$10.00 per UNIT	10 FREE + \$10.00 per UNIT	10 FREE + \$10.00 per UNIT
Conference Room	10 FREE + \$10.00 per UNIT	10 FREE + \$10.00 per UNIT	10 FREE + \$10.00 per UNIT
SIP Trunks	1 FREE + \$5.00 per UNIT	1 FREE + \$5.00 per UNIT	1 FREE + \$5.00 per UNIT
Realtime Call Monitoring	✓	✓	✓

	Lite	Premium	Enterprise
FM/FM	✓	✓	✓
Listen/Whisper/Spy	✓	✓	✓
Operator Online Status	✓	✓	✓
SoftPhone	✓	✓	✓
Deny List	✓	✓	✓
Website Unsubscribe Management	✗	✓	✓

Systemwide addons	Lite	Premium	Enterprise
Domain Public Labeling	✓	✓	✓
Mobile App	✓	✓	✓
Access Management	✓	✓	✓
Dashboard Customization	✓	✓	✓
Control Panel Themes	✓	✓	✓
Advanced Security Settings	✓	✓	✓
Account Notes	✓	✓	✓
Email Notifications	✓	✓	✓
Forms & Banners	✓	✓	✓
Domain White Labeling	✗	\$200 / month	✓
Image Storage	✗	500 MB	10 GB
Scheduled Reports	✗	50	100

Systemwide addons	Lite	Premium	Enterprise
Note Groups	×	✓	✓
API Access to Reports	×	✓	✓
Export	×	✓	✓
Website Pages	×	✓	✓
Team Widget	×	✓	✓
Contact Us	×	✓	✓
Legal Documents Management	×	×	✓
Watchmail	×	×	✓
Feed CMS	×	×	✓
Multiple Users Account	×	×	✓
Alternative Domains	×	×	✓

Component addons (Phonexa External Tracking)
Lite
Premium
Enterprise

Pixel Tracking

\$0.0005 / Per Pixel

\$0.0005 / Per Pixel

\$0.0005 / Per Pixel

Third-Party Database Lookup

\$0.0005 / Per Lookup

\$0.0005 / Per Lookup

\$0.0005 / Per Lookup

Tracking: Google Sheets

\$0.0005 / Per Unit

\$0.0005 / Per Unit

\$0.0005 / Per Unit

Tracking: Ping Url

\$0.0005 / Per Unit

\$0.0005 / Per Unit

\$0.0005 / Per Unit

Tracking: Send Slack Message

\$0.0005 / Per Unit

\$0.0005 / Per Unit

\$0.0005 / Per Unit

Tracking: SMTP with Custom Connection

\$0.0005 / Per Unit

\$0.0005 / Per Unit

\$0.0005 / Per Unit

Tracking: SMTP ESP

\$0.0005 / Per Unit

\$0.0005 / Per Unit

\$0.0005 / Per Unit

Tracking: Twillio

\$0.0005 / Per Unit

\$0.0005 / Per Unit

\$0.0005 / Per Unit

Component addons (Phonexa Internal Tracking)

Lite

Premium

Enterprise

Component addons (Phonexa Internal Tracking)	Lite	Premium	Enterprise
Call Recording	\$0.002 / Per Minute	\$0.002 / Per Minute	\$0.002 / Per Minute
Speech to Text	\$0.04 / Per Minute	\$0.04 / Per Minute	\$0.04 / Per Minute
Keyword Search	Included in the Speech to Text price	Included in the Speech to Text price	Included in the Speech to Text price
Numerical Data Redaction	\$0.10 / Per Minute	\$0.10 / Per Minute	\$0.10 / Per Minute
Trusted Caller ID	\$20.00 / Per Unit	\$20.00 / Per Unit	\$20.00 / Per Unit
Voice Recognition	\$0.05 / Per Data Unit	\$0.05 / Per Data Unit	\$0.05 / Per Data Unit
International calls	\$0.05 / Per Minute	\$0.05 / Per Minute	\$0.05 / Per Minute
E-Delivery Suppression List(s) V2	\$0.0005 / Per Ping	\$0.0005 / Per Ping	\$0.0005 / Per Ping
E-Delivery Contact List Status V2	\$0.0005 / Per Ping	\$0.0005 / Per Ping	\$0.0005 / Per Ping